

**QUALICO COMMUNITIES  
&  
CRESTMONT HOMEOWNERS' ASSOCIATION**

**Resident Engagement Process - Step 2**

**1. Areas of Change – Priority Listing**

1. Homeowners' Association
2. Communication
3. Development of Community
4. Safety
5. Marketing of Crestmont
6. Maintenance & Upkeep
7. Amenities & Quality of Life
8. Civic Responsibility

**2. Possible Plan for Transition to Resident-Managed Board**

**September 2009**

- Meet as a community group to identify candidates to sit on Crestmont Residents' Association board
- Appoint a community representative to sit on the board
- Would become active January 1, 2010 for a 2-year term (ending December 31, 2011)

**September 2010**

- Meet as a community group to identify candidates to sit on the board
- Appoint a second community representative to sit on the board
- Would become active January 1, 2011 for a 2-year term (ending December 31, 2012)

**September 2011**

- Meet as a community group to identify candidates to sit on the board
- Appoint a second community representative to sit on the board
- Would become active January 1, 2012 for a 2-year term (ending December 31, 2013)

**September 2012**

- Meet as a community group to identify candidates to sit on the board
- Appoint a second community representative to sit on the board
- Would become active January 1, 2013 for a 2-year term (ending December 31, 2014)

**September 2014**

- Meet as a community group to identify candidates to sit on the board
- Appoint a full board of directors, including president
- Would become resident-managed upon completion of build out.



### 3. Priority Matrix

Area of Change	Stakeholder Responsible		Additional information available
	Qualico Communities	Crestmont Residents	
<b>Homeowners' Association</b>			
<ul style="list-style-type: none"> <li>Transparency in reporting, including financial statements and minutes</li> </ul>	√		√
<ul style="list-style-type: none"> <li>Provide responses for questions raised at May 21, 2009 AGM</li> </ul>	√		
<ul style="list-style-type: none"> <li>Add community representatives to HOA board</li> </ul>	√	√	
<ul style="list-style-type: none"> <li>Provide expertise for transition to self-managed HOA</li> </ul>	√		√
<ul style="list-style-type: none"> <li>Establish timeline for self-management</li> </ul>	√	√	
<b>Communication</b>			
<ul style="list-style-type: none"> <li>Make relevant materials electronic (i.e. newsletters, financial statements, community-related messages)</li> </ul>	√		√
<ul style="list-style-type: none"> <li>Establish representatives to address resident questions</li> </ul>	√		
<ul style="list-style-type: none"> <li>Host meetings for smooth transition to self-management of HOA</li> </ul>	√		
<ul style="list-style-type: none"> <li>Establish representatives to dialogue with Qualico Communities</li> </ul>		√	
<ul style="list-style-type: none"> <li>Create a database of resident e-mail addresses</li> </ul>	√	√	
<ul style="list-style-type: none"> <li>Create and maintain a Facebook group</li> </ul>		√	√
<b>Development of Community</b>			
<ul style="list-style-type: none"> <li>Provide resources for establishing community association (how, benefits, etc.)</li> </ul>	√		√
<ul style="list-style-type: none"> <li>Provide realistic timeline of development to west, and how many homes are forecasted</li> </ul>	√		√
<ul style="list-style-type: none"> <li>seek funding for pathway extensions</li> </ul>		√	√
<ul style="list-style-type: none"> <li>be environmentally conscious</li> </ul>		√	
<b>Safety</b>			
<ul style="list-style-type: none"> <li>bring concerns to CPS and City of Calgary</li> </ul>		√	√
<b>Marketing of Crestmont</b>			
<ul style="list-style-type: none"> <li>Need more showhomes</li> </ul>	√		
<b>Maintenance &amp; Upkeep</b>			
<ul style="list-style-type: none"> <li>General community clean-up</li> </ul>		√	
<ul style="list-style-type: none"> <li>Maintain amenities (as HOA board)</li> </ul>	√	√	
<b>Amenities &amp; Quality of Life</b>			
<ul style="list-style-type: none"> <li>Ensure established amenities run as they should</li> </ul>	√		
<ul style="list-style-type: none"> <li>Determine how sound attenuation fencing was chosen and if it met guidelines</li> </ul>	√		√
<ul style="list-style-type: none"> <li>Obtain funding for additional amenities</li> </ul>		√	√
<ul style="list-style-type: none"> <li>Raise transit concerns and school concerns</li> </ul>		√	√



<b>Civic Responsibility</b>			
• influence residents to be more responsible		√	



## **Additional Resources and Information:**

Federation of Calgary Communities

[www.calgarycommunities.com](http://www.calgarycommunities.com)

403-244-4111

\*includes information about Neighbourhood Grants Program

\*includes report on residents associations

City of Calgary

[www.calgary.ca](http://www.calgary.ca)

\*includes Noise Barrier Retrofit Program (go to City Hall>Business Units>Transportation

Planning>Network Planning>Noise Information

City of Calgary – Alderman’s Office

Dale Hodges, Ward 1

[www.dalehodges.com](http://www.dalehodges.com)

403-268-2430

City of Calgary – Transit

[www.calgarytransit.com](http://www.calgarytransit.com)

403-262-1000

Calgary Police Service

[www.calgarypolice.ca](http://www.calgarypolice.ca)

403-266-1234

\*includes information about Block Watch

Calgary Board of Education – Public Schools

[www.cbe.ab.ca](http://www.cbe.ab.ca)

Trustee – Gordon Dirks

403-294-8121

Calgary Roman Catholic Separate School District – Separate Schools

[www.cssd.ab.ca](http://www.cssd.ab.ca)

Trustee – Serafino Scarpino

403-500-2550

Community Facilities Enhancement Program (CFEP)

[www.albertalotteryfund.ca/applyingforagrant](http://www.albertalotteryfund.ca/applyingforagrant)

Culture Alberta

[www.culture.alberta.ca/grantprograms](http://www.culture.alberta.ca/grantprograms)

Facebook Group for Crestmont Residents

[www.facebook.com](http://www.facebook.com)

\*set up by a resident – look for “Crestmont Homeowners”

